

How Communication Impacts Clinical Workflows

2023 Survey

We surveyed 105 medical and nursing leaders about clinical communication and clinical workflows at their organizations. The results tell us there's plenty of room for improvement; reliance on inadequate communication methods creates friction in care delivery—thereby contributing to staff frustration and putting patient safety at risk.

68%

of clinicians are unsatisfied with their facilities' communication during clinical workflows

Top 3 Communication Methods Lack Real-time Collaboration and Actionable Clinical Data

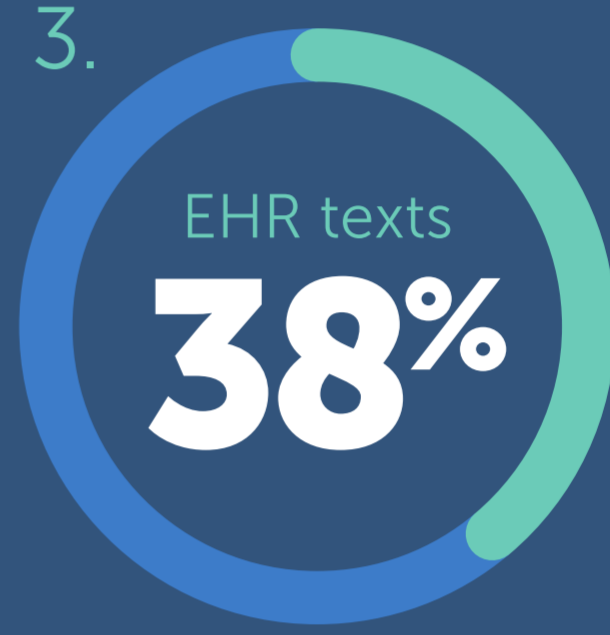
1.



2.



3.



Inadequate Communication Technology Impacts Staff and Workflows

Problems cascade when the tools your staff use don't measure up. There are too many disparate systems and not enough communication.

Difficulty communicating with teams outside of unit **57%**

Communicating across too many systems **53%**

Poorly integrated systems **48%**

Knowing when tasks/tests are completed **40%**

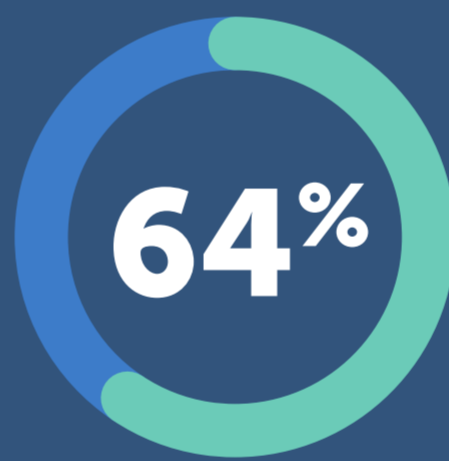
Difficulty contacting on-call physicians **38%**

Poor Communication Risks Patient Care

Communication challenges adversely affect both patients and staff by causing:



Staff frustration from slow (or no) responses



Cognitive overload from too many alerts and notifications



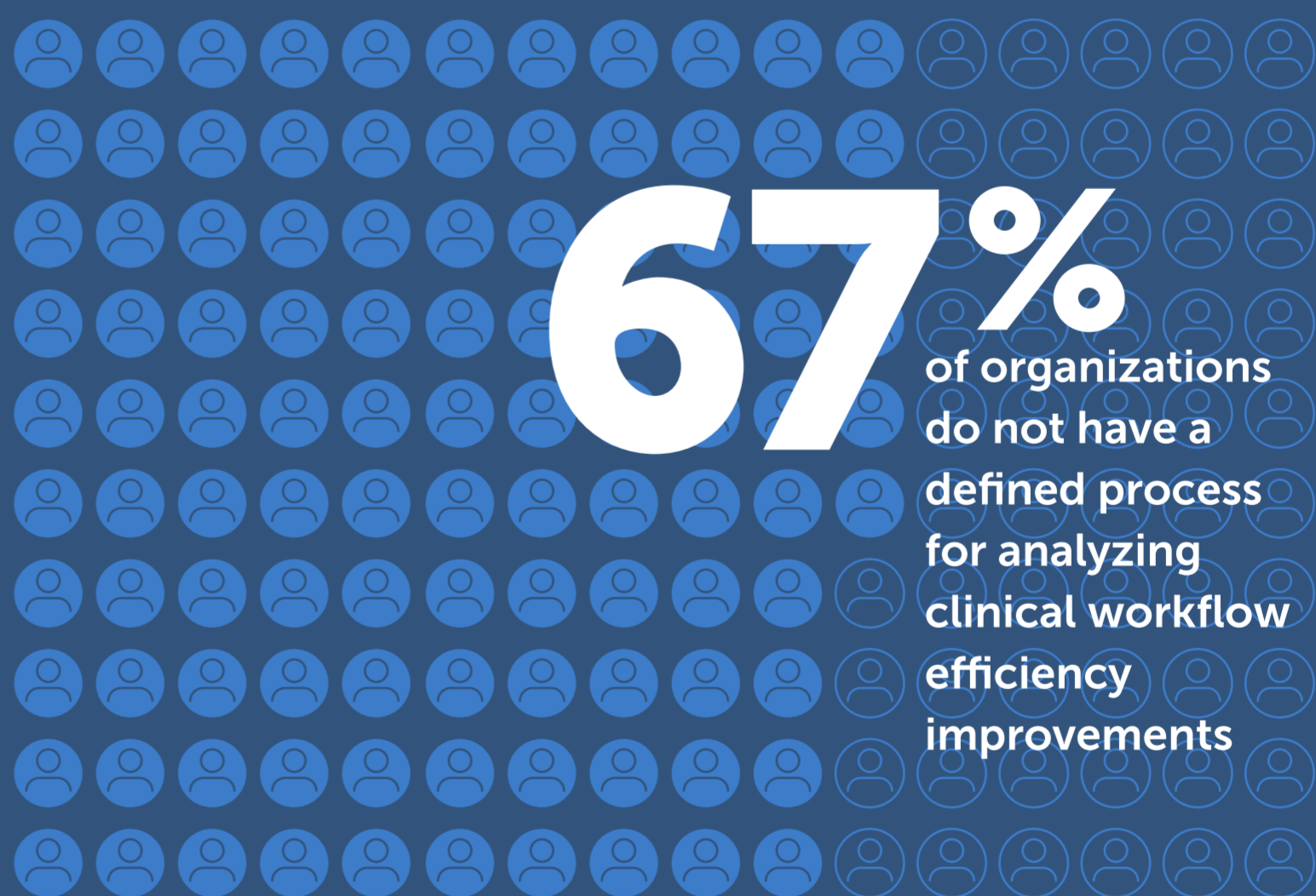
Delays in care



Decreased patient satisfaction

What Can Healthcare Leaders Do?

When addressing the challenges your teams face with care delivery and productivity, healthcare leaders need to examine the efficiency of their clinical workflows.



Top 3 Reason Healthcare Leaders Want to Streamline Clinical Workflows

#1



Better patient outcomes

#2



Improved team communication

#3



Alleviate staff burnout

Clinicians experience a variety of challenges in their clinical workflows; the root cause is poor communication methods. Modern tools, like the TigerConnect Clinical Collaboration Platform, streamline care delivery by improving communication organization-wide. Download the report for insights into streamlining your clinical workflows, improving care delivery, and reducing the cognitive burden for your care teams.

[Read the Full Report >](#)