INPATIENT



Streamline Bed Management with Faster **Floor-to-Floor Transfers**

The process of moving patients to different rooms on different floors can be time consuming and frustrating. Without bed management software, healthcare organizations coordinating floor-to-floor transfers rely on phone calls between the house supervisor and the charge nurse or bedside nurse for the sending and receiving units. This process can take more than an hour if nurses are unable to answer their phone or callback right away, and when delays occur, patients can become frustrated or have negative outcomes because the nurses are unable to provide the appropriate care.

See how hospitals using TigerConnect for floor-to-floor transfer workflows can speed communication, resulting in decreased patient length of stay and time to transfer.







Unit charge nurse calls the house supervisor to request a bed and discuss patient demographics and

clinical data.

House supervisor calls the receiving unit charge nurse for the bed assignment and



leaves a message if unavailable.

BED AND NURSE ASSIGNMENT

Receiving unit charge nurse identifies the bed number and communicates with

the receiving nurse and care team that a patient is coming.

Receiving unit charge nurse calls the house supervisor back with the bed number and nurse's name.

> House supervisor calls the sending unit nurse back with bed number and receiving nurse's name.

HANDOFF

Sending nurse calls the receiving unit desk number to contact the receiving nurse to give handoff.





Unit clerk answers the phone and pages for the receiving nurse, who may need to call back when available.

BED REQUEST

- EHR order
- automatically triggers a
- TigerConnect message
- with bed request
- information to house
- supervisor.

House supervisor forwards the message to the receiving unit

> charge nurse, sending unit charge nurse, and sending unit secretary to request a bed.

BED AND NURSE ASSIGNMENT

Receiving unit charge nurse replies to the TigerConnect group message with the bed

number and nurse's name. Messages are forwarded to the receiving nurse and sending nurse.

HANDOFE

Receiving nurse messages or calls the sending nurse

- via TigerConnect to
- determine a transfer time and performs a
 - clinical handoff.



TRANSPORT

Sending nurse messages transport via TigerConnect to let them know the patient is ready.

Transport picks up the patient.







TigerConnect enables staff to communicate with the right people to request and assign beds for floor-to-floor transfers, complete handoff to the next nurse, and notify family members of the transfer. With TigerConnect, the house supervisor, charge nurses and bedside nurses can seamlessly communicate through role-based and group messaging. Additionally, TigerConnect Patient Engagement and the Message Anyone feature allows family members to receive updates

regarding patient status and transfers.

Schedule a demo to see how TigerConnect can improve communication to speed floor-to-floor transfers at your organization.



Disclaimer: TigerConnect time savings is based on internal clinical data.

© 2023 TigerConnect, Inc. | 2450 Broadway, Santa Monica, CA 90404 | 800.572.0470 | www.tigerconnect.com